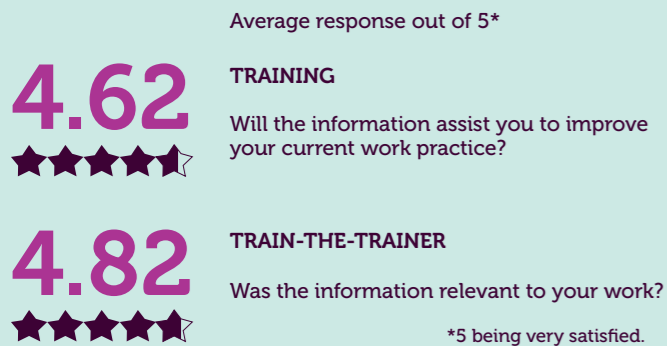


## TRAINING & EDUCATION



## FEEDBACK ON TRAINING SESSIONS



## HELPLINE CALLS



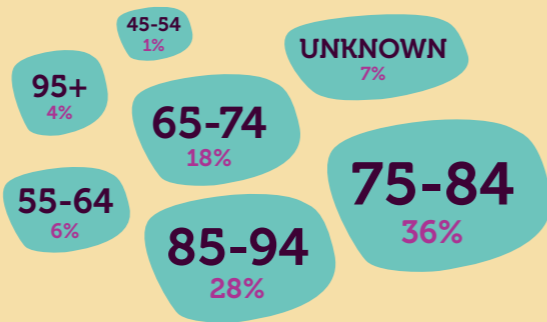
## NSW Elder Abuse Helpline & Resource Unit

### Annual Highlights Report 2016/17



**1800 628 221**

## AGE OF OLDER PERSON BEING ABUSED

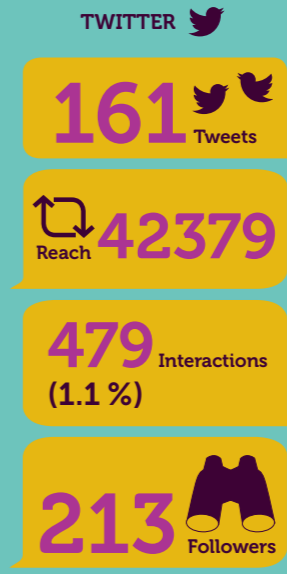
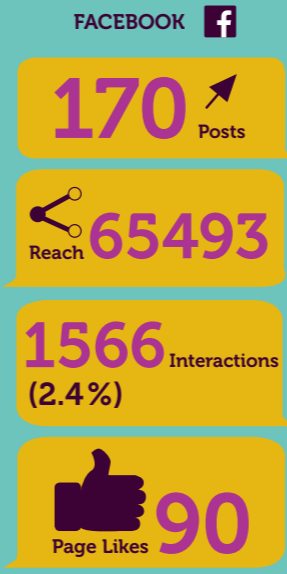


Note: Percentages rounded to nearest whole number.

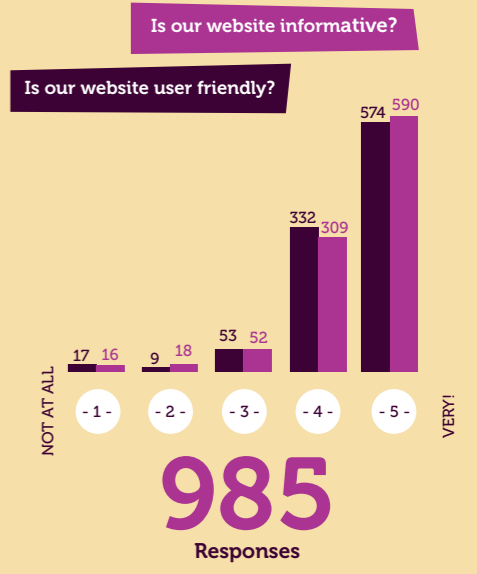
## CaLD STATUS OF OLDER PERSON (% OF CALLS)



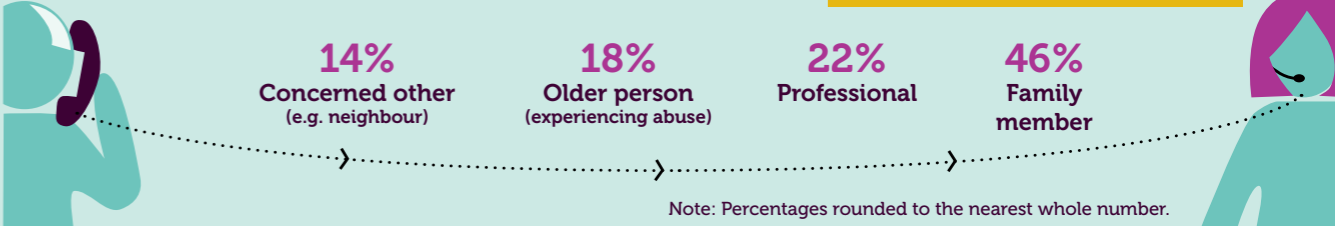
## SOCIAL MEDIA



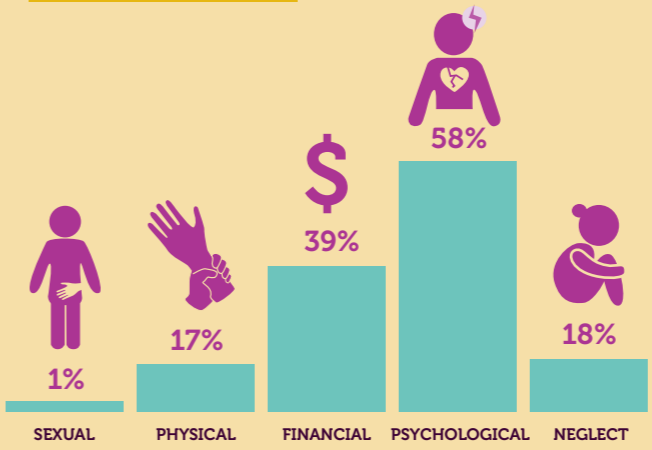
## WEBSITE SURVEY DATA



## WHO CALLS THE HELPLINE?

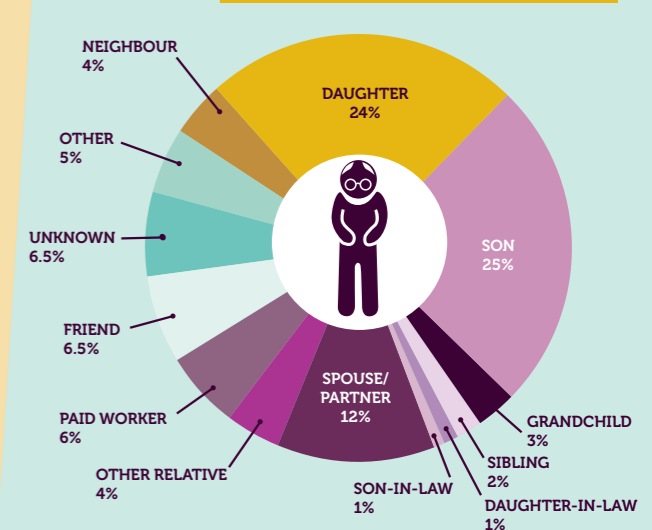


## TYPES OF ABUSE

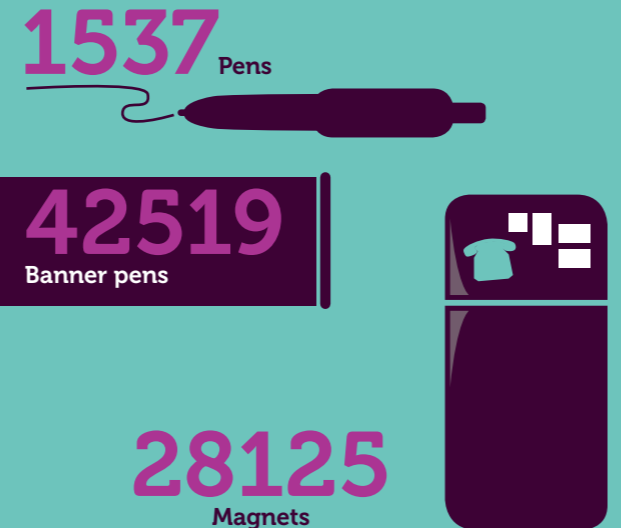
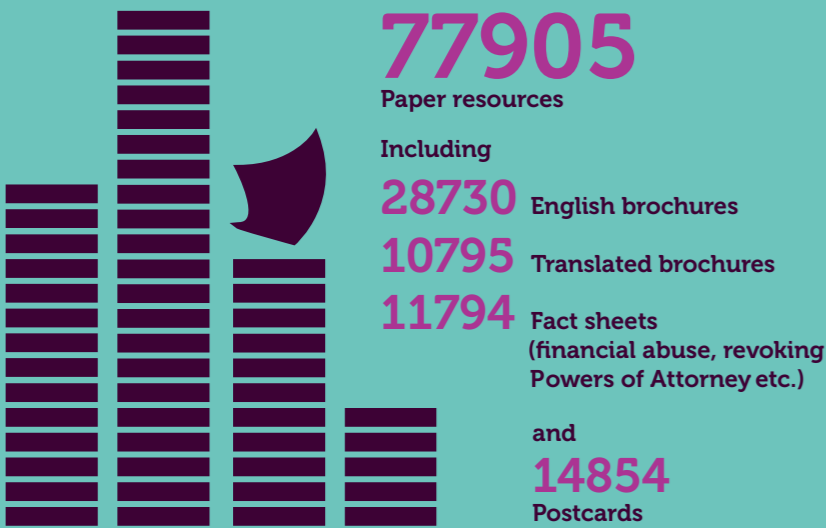


Note: Calls can involve more than one abuse type, hence the percentage total is greater than 100%.

## PERPETRATORS OF ABUSE



## EAHRU RESOURCE DISTRIBUTION



## WEBSITE RESOURCE DOWNLOADS



Note: In addition to the downloads from the EAHRU site, electronic resources have also been emailed to the EAHRU professional network, to LGAs across the state, to all elder abuse collaboratives, community service groups, and to Helpline callers.