



## Tool 2.1: Responding to risks

Where risks are identified, a response plan could be developed, using knowledge of local resources and needs. This table provides an example.

| Risk factors for older person                                  | Examples of referrals                                       |
|--|---|
| Mobility and other health problems                             | Modifications and equipment                                 |
|  | General Practitioner  |
|  | Aged Care Assessment Team                                   |
|  | Community transport   |
| Social isolation   | Day programs and respite                                    |
|  | Community visitors  |
|  | Social support services                                     |
|  | Community transport   |
| Not eating; fearful  | General Practitioner and medical assessments                |
|  | Meals on Wheels   |
|  | Help with shopping; cooking                                 |
|  | Respite   |
|  | Social support  |
| History of domestic violence; conflictual family relationships | Domestic and family violence services and resources         |
|  | NSW Police: Domestic Violence Liaison Officer               |
|  | Sexual assault services                                     |
|  | Mediation services  |
|  | Family referral services and counselling                    |
| Psychological needs  | General Practitioner  |
|  | Counselling and/or mediation                                |
|  | Respite   |
|  | Specialist Mental Health Services for Older People (SMHSOP) |
| Worried about money  | Centrelink Centrepay scheme                                 |
|  | Bank safeguards   |
|  | Planning Ahead Tools - NSW Trustee & Guardian               |
|  | Legal advice  |
| Carer stress identified  | Carer/caregiver stress assessment                           |
|  | Carers NSW  |
|  | Carer respite   |
| Dementia, cognitive impairment and/or psychological problems   | Specialists such as Geriatricians; SMHSOP                   |
|  | Aged Care Assessment Team                                   |
|  | Alzheimer's Association                                     |
|  | Brain Injury Association                                    |
|  | Stroke Recovery   |
| Disability   | Disability advocacy organisations                           |
|  | Disability information and referral services                |
|  | Mental health services                                      |