Tool 5.4: Key social and welfare agencies

Possible referrals

ACON (Aids Council of NSW)

ACON is a leading organisation for gay, lesbian, bisexual, transgender and intersex people (LGBTI) and provides a range of health resources and services including training to home and community care providers. Contact ACON (02) 9206 2000.

Alzheimer's Australia

Alzheimer's Australia/NSW can provide support to families caring for someone with dementia as well as education and information. Call 1800 100 500.

Carers NSW

Carers NSW is an association for relatives and friends caring for people with a disability, mental illness, drug and alcohol dependencies, illness or who are frail. Carers NSW provides information, referrals, support, and counselling to carers and can be contacted on (02) 9280 4744 or 1800 242 636.

Community Justice Centre (CJC)

The Community Justice Centre is a free government service to help people resolve disputes through professional mediation. To discuss whether mediation is suitable for a particular situation, call the CJC on 1800 990 777.

Squalor and Hoarding Helpline & Resource Unit

Catholic Community Services has a squalor and hoarding service that assists eligible people who have hoarding tendencies and who may live in domestic squalor. For further information and referrals call 1800 225 474.

Tenant Advice and Advocacy Services

Tenant Advice and Advocacy Services assist tenants of private rental housing, social housing tenants, boarders and lodgers, and residential park residents. To find where the closest service is, refer to their website.

Staying Home Leaving Violence

The Staying Home Leaving Violence program supports victims of domestic and family violence through promoting housing stability and focusing on preventing homelessness.